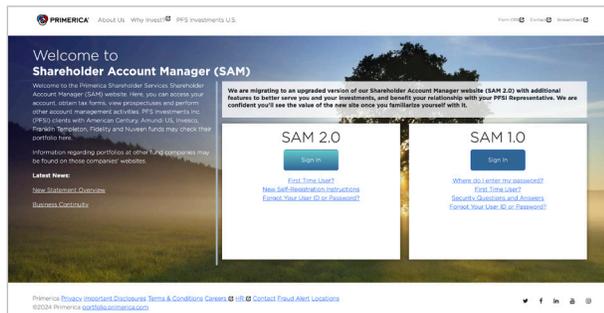


# Primerica Shareholder Services

# Quick Reference Guide

## Easy Access To Primerica Shareholder Services

### Online



### Welcome to Shareholder Account Manager (SAM)

View your account online at [www.shareholder.primerica.com](http://www.shareholder.primerica.com) using Primerica Shareholder Services' Shareholder Account Manager platform. View fund positions, balances, statements, and tax documents.

New users can follow the prompts to log in for the first time.

For additional Shareholder resources, go to "PFS Investments U.S." (located at the top of the SAM website) and select "PSS User Guide" in the drop down menu.

### By Phone

Speak with a Financial Services professional by calling 1-800-544-5445. Get help with questions about account balances, transactions, maintenance, and general info. Phone calls are recorded and may be monitored for quality assurance purposes.

Primerica's Interactive Voice Response feature allows shareholders to get automated help.

Para servicio en español, marque 1-800-544-7278, disponible de 8:00 AM a 8:00 PM ET, de Lunes a Viernes.

Hearing or speech impaired clients may contact Primerica Shareholder Services at no cost using the Telecommunications Relay Service (TRS) by dialing 711. For more information, please refer to the Federal Communications Commission's TRS user guide [fcc.gov/consumers/guides/telecommunications-relay-service-trs](http://fcc.gov/consumers/guides/telecommunications-relay-service-trs)

### By Mail

#### Regular Mail:

**Primerica Shareholder Services**  
P.O. Box 534485  
Pittsburgh, PA 15253-4485

#### Overnight:

**Primerica Shareholder Services**  
Attention 534485  
500 Ross Street, 154-0520  
Pittsburgh, PA 15262

In the United States, securities are offered by PFS Investments Inc. (PFSI), 1 Primerica Parkway, Duluth, Georgia 30099-0001. Primerica, PFS Investments Inc., and Primerica Shareholder Services are affiliated companies. Investing entails risk, including loss of principal. Shares, when redeemed, may be worth more or less than their original value. Past performance is no guarantee of future results. Content referenced herein does not constitute investment advice.