

Primerica Enterprise Zoom Training and Support Resources

Zoom has a library of training videos and resources to help you get started with your new Primerica Enterprise Zoom account! All Training can be found here: <https://support.zoom.com/hc/en>. Use this one-page resource to help you learn how to get started! Click on the links to learn about how to unlock Zoom's powerful capabilities.

Downloading and Installing Primerica Enterprise Zoom

[Zoom
Desktop Application](#)

[Zoom Mobile App
Apple Store](#)

[Zoom Mobile App
Google Play Store](#)

Primerica Enterprise Zoom Training and Guides

Zoom Phone

- [Getting Started with Zoom Phone](#)
 - How do I make a call?
 - How do I change a call to a meeting?
 - How do I send and receive an SMS text message?
 - How do I transfer a call?
 - How do I check my voicemail?
 - How do I change your voicemail greeting?

[Full Zoom Phone Guide](#)

Zoom Team Chat and Channels

- [Getting Started with Team Chat](#)
 - How do I change chat settings?
 - How do I join a channel?
 - How do I send a team chat message?
 - How do I add contacts?
 - How do I organize my chats?
 - How do I search for messages?
 - How do I create a channel?


[Full Team Chat Guide](#)

Zoom Meetings and Webinars

- [Getting Started with Hosting a Zoom Meeting](#)
 - How do I schedule a meeting?
 - How do I start a meeting?
 - How do I secure a meeting?
 - How do I manage participants?
 - How do I share my screen?
 - How do I record?
- [Getting Started with Hosting a Zoom Webinar](#)
 - How do I schedule a webinar?
 - How do I invite attendees?
 - How do I manage Q&A?
 - How do I invite panelists?
 - How do I start a webinar?
 - How do I generate webinar reports?

Primerica Enterprise Zoom Support and Contact Information

Technical Support

- Phone:
1 (888) 799-9666 ext 2
- Chat: [Zoom.US/Support](#) and select the chat bubble 
- Submit a support ticket at [Support.Zoom.US](#)

Zoom Beta Channel & Email

- #ZoomBeta Channel within Primerica Enterprise Zoom
- Email Feedback and Help: ZoomHelp@Primerica.com

Office Hours

- Office Hours Help:
M-F 3pm – 4pm EST
- <https://primerica.zoom.us/s/98276347953>

